**General terms**

**B&B Tremele**

B&B Tremele applies the following terms and conditions. These are in effect from the time of booking to the stay in our B&B.

1. **General**

* Terms and conditions apply to all users of B&B Tremele,located Rooysestraat 57, 6621 AJ Dreumel.
* By entering into a lease, these Terms and Conditions take effect.
* On request, a copy of these Terms and Conditions will be provided free of charge to guests.
* Guests must have a permanent place of residence or residence.
* The owner is not liable for damage, loss or theft of property of the guests. In case of disputes, all (legal) costs are borne by the users.
* All risks related to a stay in B&B Tremele are for the the guests.
* Damage and disappearances of the owner's movable and immovable property must be immediately reported and reimbursed by the guests to the owner. Annex 1 is a cost overview of the most common damages.
* Guests must follow instructions from the owner.
* **The owner may, in the event of violation** of these Terms and Conditions and/or house rules **and/or in the event of inappropriate behaviour, immediately deny and/or refuse access to B&B Tremele, without further notice and explanation of reasons and without restitution of subsistence expenses.**
* The owner's administration determines each other's differences unless the guests can prove otherwise.
* Guests of B&B Tremele must abide by the following Rules of Procedure.
* Bart Verbunt and Bart de Haan are the ownersand managers of B&B Tremele,otherwise mainly designated as owners. The owner can be replaced.

1. **Reservation and confirmation**

* The lease can be entered into orally, by telephone, in writing, by e-mail or via AIRBNB, Booking.com, Bed and Breakfast Netherlands or other booking sites.
* Upon receipt of your direct reservation request, B&B Tremele will send a confirmation (provided place available), invoice with payment period and the reservation will be final after payment within the payment period. (exceptions to this are indirect reservations ia include Booking.com or AIRBNB; these are immediately final)
* Our booking confirmations refer to these Terms and Conditions.

1. **Payment of individuals**

* The accommodation costs in B&B Tremele must be paid in advance according to the declared payment period.
* The owner may, in consultation with the user, deviate from these terms.
* The rates can be found on our website, or your booking site (these apply different conditions for e.g. cancellations).

1. **Cancellation and no show (do not come without annulering)**

B&B Tremele is a VOF and a small company. Cancellations in the relatively short term have a big effect on the occupancy that we try to achieve every year, as it is not entirely self-evident that wecan realize an alternative occupation for thedata. In order to protect our business and revenue, we have established cancellation conditions. However, we advise you to contact us if you do need to cancel.

If you are unexpectedly prevented due to circumstances on the dates you booked, we will apply the following cancellation conditions. We distinguish individual bookings of rooms, and exclusive rental of the whole B&B Resort

**Bookings of individual**  **rooms:**

Cancelation within 45 calendar days of the arrival date: no refund

Cancellation within 45-90 calendar days of the arrival date: 50% refund

Cancellation longer than 90 calendar days of arrival date: 100% refund

**Bookings of (excluding) the entire B&B with x number of**  **bedrooms:**

Cancellation within 45 calendar days of the arrival date: no refund

Cancellation within 45-90 calendar days of the arrival date: 50% refund

Cancellation within 90-120 calendar days of arrival date: 75% refund

Cancellation longer than 120 calendar days of arrival date: 100% refund

These cancellation terms apply only to direct bookingand not to booking sites such as Booking.com and AIRBNB. They have their own (and more stringent) conditions and we have no say in this.

If you have a cancellation, please call us. Together we will look together, for example, whether it is possibleto move the booking or other alternatives. We genuinely like to think along, because cancellation always has a reason.

1. **Key B&B**

* As a guest, you will receive a key from the B&B and a gate opener from the automatic gateway. This will be returned on departure. As a guest, you are responsible for properly closing the entrance door of the B&B.
* Loss of the key is for contractor costs (€ 25,-) and will have to be paid at check-out cash or via pin payment.
* Loss of the gate opener is for the cost of the contractor (€55) and will have to be paid cash or via pin payment at check-out.

**Rules**

**Arrival and departure**

* On the day of arrival, you can use your stay from 3pm.
* On the day of departure, the stay must be free at 11am.
* Only in consultation can deviate from the above times.
* In the case of early departure, no refund will be made.

**Breakfast**

* Breakfast (if included in the booking) is served in overleg between 7am and 10 am. Weekends between 730am and 1030 am.

**Your stay**

* Outdoor noise pollution, in particular between 10 pm and 8 am, should be avoided at all times. If not complied, we will send our guests inside.
* Noise pollution indoors should be avoided, in particular between 10 pm and 8am. In the case of non-compliance, you are in violation and mayask you to cancel your stay.
* Use by third parties of the stay is not allowed.
* Visitors are not allowed to stay in the Bed & Breakfast without the permission of the manager and without a fee.
* Vehicles can be parked inthe parking lots on the B&B Tremele's own premises, Tremele in sofar as there is space.
* Waste must be deposited separately in the (garbage) bins.
* Report the presence of suspicious persons immediately to the owner.
* Pets are not allowed in B&B Tremele.
* The use of the swimming pool and porch is only at regular intervals
* There are conditions attached to the use of the pool. You can check these at the pool, on our website
* Smoking in B&B Tremele is not allowed

Annex 1

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| --- | --- | --- | --- |
| Object | Costs per stuk | Object | Costs per stuk |
| Large drinking glass | € 1,50 | billiard ball lost/piece | € 9,25 |
| Klein drinkglas | € 1 | cue broken | € 25 |
| wine glass on foot | € 2,50 | billiard cloth replaced | € 550 |
| Coffee cup | € 1,50 | towel large broken/destroyed/ special stains | € 10 |
| Tea cup | € 1,25 | towel medium (turquoise) | € 7 |
| breakfast plate | € 6 | Washcloth | € 4 |
| dinerbord | € 10 | Duvet cover 2pers destroyed / ruined | € 50 |
| soup/yogurt dish | € 4 | Duvet cover 1press destroyed / ruined | € 35 |
| schaal groot | € 3,50 |  |  |
| small dish | € 2 |  |  |
| eierdopje | € 2 |  |  |
| baking dish | € 10 |  |  |
|  |  |  |  |